



Information for Incoming Erasmus+ Students

Below you can find answers to frequently asked questions regarding your Erasmus+ stay at our university.

Situation for Incoming Erasmus+ students

Current situation

- Our university is planning to return to in-person teaching for the winter term 2021/22. Please note that there is an earlier start for some subjects and courses. Please stay in contact with your [Freiburg departmental coordinators](#) to get up-to-date information about your semester plans and keep yourself informed on our [website](#).
- Please also note that our office is currently closed to the public, but we are still available via e-mail and by phone.

Your application and switching semesters

- If you wish to switch semesters or cancel your mobility, please notify us via e-mail to europa@zv.uni-freiburg.de.
- Should you have notified us that you wished to cancel your mobility, but have now decided to come to Freiburg after all, please write us an e-mail as soon as possible to europa@zv.uni-freiburg.de.

Preparations before arrival/matriculation

- For questions concerning courses and alternative teaching activities, you should contact your respective departmental coordinator. Please refer to this [list](#) with the contact information of our departmental coordinators.
- We advise you to check for updates:
 - check your e-mails regularly
 - up-to-date and detailed information about your return to Germany is available [here](#).
 - an information sheet in simple language is available [here](#).
 - for information in other languages, please see [here](#).
 - visit the [university website](#)
 - Should you be tested positive for COVID-19 and live in a student dormitory, please inform your [landlord](#) (SWFR).

Matriculation process

- For On-Campus students:

The following documents are required: [enrolment form](#), proof of payment of the social fees (84 Euro; please refer to your checklist), your letter of acceptance, proof of health insurance (available from any statutory German health insurance provider upon submission of your EHIC or equivalent documentation). Please hand in all of these documents via e-mail or post to the responsible officer (see checklist):

Albert-Ludwigs-Universität Freiburg
Service Center Studium - International Admissions and Services
Sedanstr. 6
79098 Freiburg

- For Off-Campus students:

If your department exclusively offers online and remote learning and/or you are unable to travel to Germany because of restrictions or inability to receive a visa at this time, off-campus registration is possible. Please notify us at europa@zv.uni-freiburg.de if you are affected by this.

If you have questions regarding your matriculation, please contact the office of [International Admissions and Services](#) at international@service.uni-freiburg.de.

Student Housing

- Please note that rooms are rented out for the full semester (from October 1 to March 31 for the winter term and from April 1 to September 30 for the summer term, respectively). For questions regarding our housing service, please contact program-rooms@swfr.de.

Language Learning

- The Language Teaching Centre (SLI) offers language classes before the start of lectures and during the semester. For more information please visit the [SLI website](#).

Frequently Asked Questions

Will there be a welcome event for international students?

- Yes. The event will take place online.

Where can I find information on travel recommendations to Germany?

- Please see the website of the German Federal Health Ministry [here](#).
- Please note that your home country may have exit or travel restrictions. Please refer to your government's websites or press releases whether it is possible for you to travel to Germany.

How should I arrange my travel to Germany?

- Keep in mind that travel might be impacted on short notice. Please make sure all your bookings are refundable free of charge.

What should I do if I have symptoms of COVID-19?

- Stay at home and limit your contact with others. Please call the medical on-call service +49 116 117. Do not go to a doctor's office without calling ahead. If you believe you are in urgent need of medical help, call the emergency number 112.

I need a confirmation of arrival/departure. How can I have my certificate of stay signed?

- Please send your certificate of stay via e-mail (PDF or JPG) to europa@zv.uni-freiburg.de. We will sign it and send it back to you.

What happens to my Erasmus+ grant if I switch terms or resign from my mobility?

- Please contact your home university for questions regarding funding.