Information for our Incoming ERASMUS+ Students

We would like to inform you about our current university’s precautions and measures regarding the COVID-19 pandemic. You can also find answers to some of the most frequently asked questions and concerns.

Situation for New Incoming ERASMUS+ Students

Current situation

- As of now, teaching activities, including preparatory language classes, are suspended and libraries are closed until May 11th, 2020. The University of Freiburg bases its measures on the recommendations of the Robert-Koch-Institute.

- The city of Freiburg has issued a decree prohibiting gatherings of more than two people. People are advised to stay home and limit contact to others as much as possible.

Preparations before arrival

- For questions concerning courses and alternative teaching activities, you should contact your respective departmental coordinator. A list with the contact information of all coordinators is attached.

- Matriculation for international students has been digitalised. You have already received detailed instructions on how to enrol at our university. Please also note that our office is closed to the public, but we are still available via e-mail.

- We advise you to check for updates:
  - check your e-mails regularly
  - visit the university website
  - check your national health ministry as well as the German Robert-Koch-Institute frequently for recommendations and updates

- If you wish to cancel your mobility, please write an e-mail with subject “Incoming” to europa@zv.uni-freiburg.de and/or Julius.wiedersich@zv.uni-freiburg.de.

- Since there won’t be any activities at the university until May 11th, we highly recommend you to cancel your dormitory room for April as soon as possible. Else, you will have to pay the rent for April.

- If you wish to withdraw from your previous mobility cancellation, please write an e-mail to europa@zv.uni-freiburg.de and/or to julius.wiedersich@zv.uni-freiburg.de.
freiburg.de with the subject “Incoming”. You will also have the possibility to reapply for housing for May.

- If you travel from and/or through a high-risk area(s), you must take precautions and self-isolate for two weeks upon arrival in Freiburg.

### Frequently Asked Questions

**I need a confirmation of arrival/departure. How can I have my certificate of stay signed?**

- You may send your certificate of stay to us via e-mail (PDF or JPG) to europa@zv.uni-freiburg.de and we will sign and send it back to you. Alternatively, you can also send it to us by post to this address:

  Ulrich Eckelt  
  EU-Büro  
  Service Center Studium  
  Sedanstraße 6  
  79098 Freiburg

**How and when will I know if my courses take place?**

- Your departmental coordinator will keep you updated on course-related questions

**How will I be able to matriculate at the University of Freiburg?**

- Matriculation for international students has been digitalised.

**Where can I find information on travel recommendations to Germany?**

- Please see [here](#)

**What should I do if I have symptoms of COVID-19?**

- Please call the medical on-call service +49 116 117.

**I want to resign from my Erasmus mobility in Freiburg. What should I do?**

- Please contact the EU-Office at europa@zv.uni-freiburg.de or julius.wiedersich@zv.uni-freiburg.de. Please use the subject “Incoming”.

**What happens to my ERASMUS+ grant if I resign from my mobility?**

- Please contact your home university for questions regarding funding.

**Will the summer term 2020 take place as planned?**

- As of now, all teaching will be suspended until May 11th 2020.

**Will the welcome event for international students still take place on April 16th?**

- Unfortunately, the welcome event is cancelled.