The University’s IT Services
A short overview

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Agenda

1. Practical information (Account activation + wifi)
2. About the IT Services
3. How to help yourself
Practical information part 1
(Fully) Activate your account
### Fully activate your account

**How to**

<table>
<thead>
<tr>
<th>Case A: You already received your credentials</th>
<th>Case B: You didn’t receive your credentials yet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Login to myaccount.uni-freiburg.de</td>
<td>Go to HISinOne (campus.uni-freiburg.de)</td>
</tr>
<tr>
<td>On first login you are asked to set a new password. This is essential in order to be able to use all necessary IT Services</td>
<td>Click on: „Lost Login Data“ and follow the instructions</td>
</tr>
</tbody>
</table>

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If you are already registered in the computer centre and therefore have a "User Account" you can administer it here.

User ID: The user ID is a letter with max. 8 characters assigned to you by the ICT.

Password: Please note that the passwords are case sensitive!
Practical information part 2
Accessing Wifi (eduroam)
Administer your Uni-Account yourself!

**Login**

If you are already registered in the computer centre and therefore have a "Uni-Account", you can administer it here.

- **User ID**
  - Enter your unique identifier.

- **Password**
  - Enter your password. Please note that the passwords are case sensitive.

**Forgot your password?**

Please click here: ☑

Only usable if you gave us an email address. You may enter your user id into the field above by now!

**Register**

University employees who do not yet have a user account ☀️ can set it up here.

**Students please note**

User ID and initial password are sent to newly enrolled students by EMail to the deposited mailaddress. Students who do not know their user ID, contact the user support. Please bring your "UniCard" with you!

How to change the default language in Firefox or Internet Explorer?
Set a new eduroam keyword

This password needs to be different from your account password
Final: Set your eduroam password

Set a new eduroam password and confirm with your main password.
Login to eduroam
How to login to the wifi network „eduroam“

Example: Miriam Student - ms2011

Login:
ms2011@uni-freiburg.de

Password:
<eduroam-password>

EAP method: PEAP

Phase 2 authentication: MSCAPV2
About
The IT Services
Main building: Located in Hermann-Herder Straße 10. Next to Mensa Institutsviertel
Second building: Located in Werthmannstraße 4. Next to the University library.
What we offer on site

**Services**

- PC Pools (login with your university account to different OS)
- Courses
- Printing/Poster Printing
- Help Desk
  - Werthmannstraße 4: Mo – Fr from 8.00 – 12 and 1.00 - 7pm
What we offer online

Services

Our Homepage: https://rz.uni-freiburg.de
User Account Management: https://myaccount.uni-freiburg.de
Campus Management System: https://campus.uni-freiburg.de
CommuniGate E-Mail: https://mail.uni-freiburg.de
Learning Platform ILIAS: https://ilias.uni-freiburg.de
Welcome

The University IT Services ("RZ") is the IT service provider for the University of Freiburg. The RZ has been the central operating facility since 1966. Since 2001, the Chair of Communication Systems has joined in, combining operational practice and scientifically based theory. We provide the IT infrastructure for the university. On our web pages you will find all information about our tasks and services.

Further instructions and information regarding our services are available in the RZ-Wiki [1] (currently available only in German).

Current Announcements

- [Online course: Copyright and Creative Commons](#) Apr 05, 2023 08:39 AM
  Stuttgart University Library offers a two-part online course on "Copyright and Creative Commons Licenses (not only) for Open Access and OER".

- [edabitLab - Developing (digital) teaching concepts and competences together](#) Apr 04, 2023 02:40 PM
  Applications for the 2nd pilot phase still possible.

- [4.4.23, 18:00-18:30: Maintenance bwSync&.Share](#) Apr 03, 2023 03:45 PM
  Due to a bug, a Nextcloud app needs to be updated urgently

- [2.4.2023 23:10 - myAccount available again](#) Apr 02, 2023 11:11 PM
  The myAccount service is available again

- [31.03.2023 16:20 h: myAccount service available again](#) Mar 31, 2023 04:21 PM
  The myAccount service is available again

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RZ Homepage

https://rz.uni-freiburg.de

All information about RZ services is listed here
Additionally you can see current announcements
Administer your Uni-Account yourself!

**Login**
If you are already registered in the computer centre and therefore have a "Uni-Account", you can administer it here.

- **User ID**: [Enter ID]
- **Password**: [Enter Password]

The user ID (a token with max 8 characters) was assigned to you by the CC.

Please note that the passwords are case sensitive!

**Forgot your password?**
Please click here: [Click Here]

Only usable if you gave us an email address. You may enter your user id into the field above by now!

**Register**
University employees who do not yet have a user account, can set it up here.

Students please note

User ID and initial password are sent to newly enrolled students by EMail to the deposited mailaddress. Students who do not know their user ID, contact the user support. Please bring your "UniCard" with you!

How to change the default language in Firefox or Internet Explorer?
Welcome!
Choose your portal, please.

- **Applicants**
  You want to study and apply for a study place.

- **Students**
  You are already a student and want to organize your studies.

- **Guest Auditors**
  You are already a guest auditor or want to become one.

- **International Incomings**
  You want to apply for a study place.

- **Doctoral Candidates**
  You are already a doctoral candidate or want to become one.

- **Lecturers**
  You would like to know what you can do as a lecturer in HISinOne.

- **Employees**
  You would like to know what you can do as an employee in HISinOne.

Informations about the BundID and HISinOne
Information about the BundID and HISinOne can be found in the Wiki: Personal/Contact Information: BundID (German Federal User Account) on.

Status student application portal
- Green: all functions of the application portal are normally available

HISinOne Version 2022.12.59
The German version of this portal provides current technical information on the software version of HISinOne running on this system. Please switch to German to see the content (select language option at the upper right corner of the page).

Campus Management (HISinOne)
https://campus.uni-freiburg.de
Central course management platform
Manage your courses
Login with your mail address (<uid>@students.uni-freiburg.de) from your account activation e-mail and your account password.
You can also click on „samoware“ for a more recent design.
Information when using any email client (e.g. app on your smartphone): IMAP = mail.uni-freiburg.de
Department of E-Learning, Department of Higher Education Didactics, Media Center of the University Library & Toolbox Digital Teaching

Here you will find current information about the training and workshop offers of the department of university didactics and the department of e-learning. In addition, we provide you with further current information about the central learning platform ILIAS and topics in the field of digital teaching/digital learning.

- E-Learning Department
- Department of Higher University Didactics
- Media Center at University Library
- Digital Teaching Toolbox

ILIAS
https://ilias.uni-freiburg.de
The central learning platform
Course materials can be found here.
Last Chapter

Help yourself
VPN
Login via fortivpn and your eduroam credentials

BigBlueButton
Create BigBlueButton rooms with your university account on bbb.uni-freiburg.de

File Storage
50 GB of file storage per student on bwsyncandshare.kit.edu (Nextcloud based)

RZ booklet
https://rz.uni-freiburg.de/go/it forstudents
Thank you very much for your attention

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