The University’s IT Services
A short overview

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Agenda

1. Practical information (Account activation + wifi-eduroam)
2. About the IT Services
3. How to help yourself
Practical information part 1
(Fully) Activate your account
## Fully activate your account

### How to

<table>
<thead>
<tr>
<th>Case A: You’ve got your credentials</th>
<th>Case B: You don’t have your credentials</th>
</tr>
</thead>
<tbody>
<tr>
<td>Login to <a href="https://myaccount.uni-freiburg.de">https://myaccount.uni-freiburg.de</a></td>
<td>Go to HISinOne (<a href="https://campus.uni-freiburg.de">https://campus.uni-freiburg.de</a>)</td>
</tr>
<tr>
<td>On first login you are asked to set a new password. This is essential in order to be able to use all necessary IT Services</td>
<td>Click on: „Lost Login Data“ and follow the instructions</td>
</tr>
</tbody>
</table>
Practical information part 2

Accessing Wifi (eduroam)

- Hint: eduroam requires a password of its own
myAccount
Login to myaccount.uni-freiburg.de
And set an eduroam password
Set your eduroam keyword

This password needs to be different from your account password.
Final: Set your eduroam password

Set a new eduroam password and confirm with your main password.

User ID: rf51

You want to set your eduroam keyword.

The new keyword must comprise at least 10 and not more than 32 characters. Including one capital letter, one lower case letter, one number and one special character. 0123456789<>;:.-_#'*+*~@!$%&/{}[]=?

Attention: Password and eduroam keyword must not be identical for safety reasons.

Re-enter the new keyword twice to avoid typing errors.

New keyword: [Field]

Here you can set a keyword or replace the current with a new one.

Password confirmation: [Field]

Repeat the new keyword to avoid typing errors.

For safety reasons enter the current main password here.
## Login to eduroam

How to login to the wifi network „eduroam“

<table>
<thead>
<tr>
<th>Example: Miriam Student - ms2011</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Login:</strong> <a href="mailto:ms2011@uni-freiburg.de">ms2011@uni-freiburg.de</a></td>
</tr>
<tr>
<td><strong>Password:</strong> &lt;eduroam-password&gt;</td>
</tr>
<tr>
<td><strong>EAP method:</strong> PEAP</td>
</tr>
<tr>
<td><strong>Phase 2 authentication:</strong> MSCHAPV2</td>
</tr>
</tbody>
</table>
About

The IT Services
Main building: Located in Hermann-Herder Straße 10. Next to Mensa Institutsviertel
Second building: Located in Werthmannstraße 4. Next to the University library.
What we offer on site

Services

• PC Pools (login with your university account to different OS)
• Courses
• Printing/Poster Printing
• Help Desk
  • RZ: Mo – Fr from 5pm – 8pm
  • Werthmann 4: Mo – Fr from 8.30 – 12 and 12.30 - 7pm
What we offer online

Services

Homepage: https://rz.uni-freiburg.de

User Account Management: https://myaccount.uni-freiburg.de

Campus Management System: https://campus.uni-freiburg.de

CommuniGate E-Mail: https://mail.uni-freiburg.de

Learning Platform ILIAS: https://ilias.uni-freiburg.de
Welcome

Points of Contact

The University IT Services ("RZ") is the IT service provider for the University of Freiburg. The RZ has been the central operating facility since 1966. Since 2001, the Chair of Communication Systems has joined in, combining operational practice and scientifically based theory. We provide the IT infrastructure for the university. On our web pages you will find all information about our tasks and services.

Further instructions and information regarding our services are available in the RZ-Wiki (currently available only in German).

Current Announcements

- **Online course: Copyright and Creative Commons**
  Apr 05, 2023 08:39 AM
  Stuttgart University Library offers a two-part online course on "Copyright and Creative Commons Licenses (not only) for Open Access and OER".

- **edaktiLab - Developing (digital) teaching concepts and competences together**
  Apr 04, 2023 02:40 PM
  Applications for the 2nd pilot phase still possible.

- **4.4.23, 18:00-18:30: Maintenance bwSync&Share**
  Apr 03, 2023 03:45 PM
  Due to a bug, a Nextcloud app needs to be updated urgently.

- **2.4.2023 23:10 - myAccount available again**
  Apr 02, 2023 11:11 PM
  The myAccount service is available again.

- **31.03.2023 16:20 h: myAccount service available again**
  Mar 31, 2023 04:21 PM
  The myAccount service is available again.

Homepage

https://rz.uni-freiburg.de
All information about RZ services is listed here
Additionally you can see current announcements
### Administer your Uni-Account yourself!

#### Login

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User ID</td>
<td>The user ID (a token with max 8 characters) was assigned to you by the CC.</td>
</tr>
<tr>
<td>Password</td>
<td>Please note that the passwords are case sensitive!</td>
</tr>
</tbody>
</table>

#### Forgot your password?

Please click here:  
Only usable if you gave us an email address. You may enter your user id into the field above by now!

#### Register

University employees who do not yet have a user account, can set it up here.

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**myAccount**

https://myaccount.uni-freiburg.de  
Subscribe to mailing lists such as „rzinfo“ or „unicross“
Campus Management (HISinOne)

https://campus.uni-freiburg.de
Central course management platform
Receive your marks
Set up your contact (=preferred) mail address for the University
The mail.uni-freiburg.de Unified Communications Server!

Welcome to CommuniGate Pro

Account Name: [Input]
Password: [Input]
Layout: [Dropdown]

- [ ] Disable Read Address Check
- [ ] Disable Cookie check

Enter

CommuniGate Mail System

https://mail.uni-freiburg.de

Login with your mail address from your account activation e-mail <uid>@students.uni-freiburg.de and your account password
You can also click on „samoware“ for a more recent design.
Department of E-Learning, Department of Higher Education Didactics, Media Center of the University Library & Toolbox Digital Teaching

Here you will find current information about the training and workshop offers of the department of university didactics and the department of e-learning. In addition, we provide you with further current information about the central learning platform ILIAS and topics in the field of digital teaching/digital learning.

- E-Learning Department
- Department of Higher University Didactics
- Media Center at University Library
- Digital Teaching Toolbox

ILIAS

https://ilias.uni-freiburg.de
The central learning platform
Course materials can be found here.
Last Chapter

Help yourself
12. April 2023

Albert-Ludwigs-Universität Freiburg | The University's IT Services

**File Storage**
20 GB of file storage per student in home directory

**VPN**
Login via fortivpn and your eduroam credentials

**BigBlueButton**
Create BigBlueButton rooms with your university account on bbb.uni-freiburg.de

**RZ booklet**
https://rz.uni-freiburg.de/go/it for students
Thank you very much for your attention
We wish you a pleasant start at the University!

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