

UniCard for students of the University of Freiburg

After enrollment, you will automatically receive your personal UniCard by post if you provide a registration address in Germany. Your UniCard is valid for five years from the beginning of the semester (April 1st for summer semester / October 1st for winter semester), unless you have been exmatriculated beforehand.

If you have **not** provided an address in Germany your UniCard will not be sent to you. In that case please collect your Uni Card at the UniCard office, Service Center Studium (Sedanstraße 6, 79098 Freiburg). Please note the opening hours: Mon. 12-14 o'clock, Wed. 10-12 o'clock, Fr. 10-12 o'clock. Your UniCard will be available for collection approx. one week after your matriculation.

The UniCard

- serves as your student card to identify you as a student of the University of Freiburg
- offers you cashless payment on copying machines and special printers
- enables cashless payment in the university canteen ("Mensa") and cafeterias
- is your library card for the University Library "UB" (book lending, fee payment, lockers)
- gives you access to buildings and rooms
- With your UniCard, a photo ID and your certificate of study you are eligible to buy a SemesterTicket plus you can use public transport in Freiburg after 7.p.m. free of charge (Note: this does not apply for students who take an official leave of absence)

Website: www.unicard.uni-freiburg.de - Here you can also find the current opening hours of the UniCard office at the Service Center Studium, Study Service Center (Sedanstraße 6, 79098 Freiburg).

Contact: E-Mail: unicard@uni-freiburg.de (please always provide your full name, matriculation number and UniCard number), Tel.: +49 (761) 203-8893.

Payment function of the UniCard

You can top up the UniCard's digital wallet for cashless payment in the Mensa and cafeterias as well as at vending machines, printers, copying machines, washing machines in dormitories, etc. using the Autoload system of the Freiburg Student Services "Studierendenwerk" (SWFR, www.swfr.de/autoload/) or using your Girocard (EC card) or cash. For security reasons, the maximum balance on the card is limited to €150. The minimum loading amount is always €10.

If you have any further questions about the payment function, please contact the Service Points in the Mensa or mensacard@swfr.de.

Use of the University Library (UB)

With your UniCard you have continuous access to the UB. To activate your UniCard in order to use the UB, please log into your UB account with your Uni-Account or log in at the information desk on the ground floor of the UB. (Your Uni-Account will automatically be sent to the e-mail address you have provided at enrollment.)

In case of malfunctions or loss of the UniCard

Loss: Report the loss immediately on +49 (761) 203-8893 or by e-mail (unicard@uni-freiburg.de) stating your full name, your matriculation number and your UniCard number. Your UniCard will then be blocked. For a fee of €10 you will receive a new UniCard at the UniCard office (Service Center Studium). Any remaining credit on the lost card cannot be refunded.

Malfunction or defect: Please also report malfunctions or defects to the UniCard office, Tel. +49 (761) 203-8893 or by e-mail (unicard@uni-freiburg.de).